



TRAVEL INFORMATION & POLICY

Subject:	Number:
Internet Explorer Web Browsers 8 and 9 Discontinued with Concur	TIP 16-03
References:	Date Issued:
IE 8 and IE 9 - FAQ Support Notice	February 4, 2016
	Expires:
	Until Rescinded

Purpose: To inform Concur users that Internet Explorer (IE) version 8 and 9, will no longer be supported by Concur and may not work properly starting **February 12, 2016**. Concur services will be best accessed with Internet Explorer Web Browser 11, or Mozilla Firefox.

Required Action: Caltrans IT is in the process of upgrading all customers to Internet Explorer version 11. Until the upgrade is complete, employees are encouraged to utilize Mozilla Firefox. If you do not have Mozilla Firefox installed, please follow this link [District or HQ IT Service Desks](#) to open a service ticket with your local IT Service Desk.

If you have questions about this TIP, please contact Cassie Baba at (916) 227-8652. To view the Department's travel policies, please visit the [CaltransTravel Guide](#) or the [CaTravelStore](#) website.

For individuals with sensory disabilities, documents may be obtained in alternate formats. To obtain such services, please e-mail: Cassie.Baba@dot.ca.gov. TTY users may also call (800) 735-2922.